disty

distyNotruf
NEO pro stationär

German	DE
English	EN
French	FR
Italian	IT
Spanish	ES

Installation and Operating Instructions "ProgrammerApp"

Certified Product
Made in Germany

www.disty.de

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Introduction

This operating manual describes the functions of the **ProgrammerApp** for the following devices:
- **disty**Notruf
- **disty**Notruf NEO
- **disty**Notruf pro
- **disty**Notruf stationär

In this manual, the full scope of functions will be described which is only available for the **disty**Notruf pro. When connecting other devices, only the functions assigned to this particular device will be shown.

More information can be found in the download area on our homepage **www.disty.de**   NOTE

System requirements

- PC with Windows 7/8/10
- Programming adapter *(not needed for* **disty**Notruf NEO *or* **disty**Notruf stationär*)*, available online in the shop on our homepage **www.disty.de**.

Installation

1. Download the ZIP archive **"SetupProgrammerApp"** from **www.disty.de** to your PC and save it.
   Ignore any warnings about unsafe downloads of this file
2. Extract the ZIP archive.
3. Start the program **"Setup ProgrammerApp"** (confirm the security check prompt if necessary).
4. Select the language for the program.
5. Follow the instructions on the screen and confirm the license agreement, information, etc. as required.
6. After completing the installation wizard, see C:\Program Files\disty ProgrammerApp for the programming software and these installation and operating instructions.

If no com-Port is displayed in the ProgrammerApp, it may be already a wrong driver version   NOTE
on your PC (the correct driver version for Windows 10 is 10.1.2). Delete the wrong driver version.
Disable automatic update feature of driver software in Windows, if necessary.
Start again at point 3.

Start programming

1. First start the **ProgrammerApp**.
2. Now connect your **disty**Notruf to your PC using the provided USB cable.
   In the case of a "**disty**Notruf stationär", additional pressure on the emergency call button is required.

   ATTENTION! For **disty**Notruf and **disty**Notruf pro, the programming adapter must be used (see Fig. in screenshot below). Make sure the plug is properly positioned on the device (notch on the plug up). The plug can also be plugged in the other way around, but no connection to the device will be established!
3. The following window will appear:

4. Start programming mode **1** for simple configuration (subscribe to a DECT base, input of emergency call numbers, reset of the device).

   If further settings are necessary (e.g. audio, call forwarding, call acceptance, shock sensor configuration – only **disty**Notruf pro – etc.) or operate the device on special systems (e.g. multi-cell systems), mark the check box next to „Advanced" **4** before starting the programming mode.

   After the device is detected, the data will be read from the device. If the status line **2** has a green background and both LEDs on the device light up (red and green), programming mode is active. In general, after a short time, the right COM port will be automatically detected. You can see this in the status notification on the lower edge of the window **2**. If this is not the case, you can select the corresponding port from the list after clicking on the button **3**.
5. Select one of the tabs to set up the corresponding functions. These details are described in the following.

Configuration

Simple Configuration
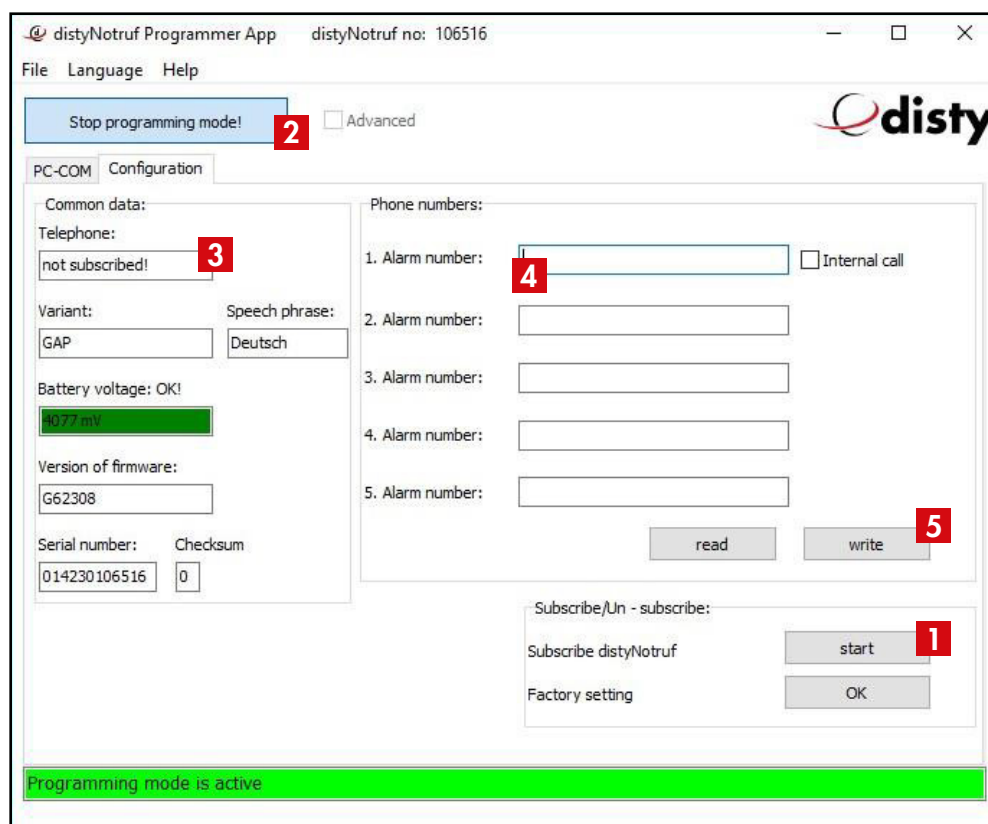
1. Prepare the base station for registering an additional handset.
2. Click "start" **1** to register the **disty**Notruf on the base. During the registration process, the LED flashes green quickly. If the registration is successful, you will hear an acknowledgment tone.
3. Stop the programming mode **2** for a short time and restart it (without disconnecting the **disty**Notruf from the PC).
4. After reconnecting, you will see in the "Telephone" field **3** the identifier of the DECT base station to which your **disty**Notruf is connected (this is not the telephone number but a technical identifier). Below this field further technical information is displayed.
5. Now enter the required alarm numbers in the fields provided **4**.
   Is the first alarm number an internal phone number, that means if another handset registered at the same base station is to be called, the tick must be set for "internal call" (internal numbers are 1–8 and */collective call for Gigaset).
6. **Important:** Be sure to click on "write" **5** to save the numbers in the **disty**Notruf.
7. Exit the programming mode **2**.
8. Now you can disconnect the operational **disty**Notruf from the PC.

NOTE

Remark: If your **disty**Notruf is ready for use, the green LED flashes once every 10 seconds. When the device is charging, the red LED flashes every second in addition.

NOTE

Advanced Configuration
Subscription

1. Enter the PIN for the base station **1** on which you want to register the device. You can find additional information in the documentation for the corresponding base station (factory default is "0000").

NOTE   **Note:** The entries within the dotted markings are only required when registering on special systems (e.g. multi-cell systems).

2. Prepare the base station (GAP-capable) to register an addition mobile part (see base station instructions). Click on "Now!" **2** to start the registration process. The blinking green LED indicates that the device is looking for a base station waiting for incoming registration.
3. Once the device has been successfully registered, a confirmation tone will sound and the green LED will flash once every 10 seconds. If the device is charging, the red LED will flash every second in addition.

Remark (applies to all entry screens):
By pressing the "read" button **3**, the data stored on the device will be read out and displayed in the corresponding entry fields. When you have made the changes, click "write" **3** to transfer the new data to the corresponding entry field on the device. If you want to perform the configuration all at once and not transfer it bit-by-bit, first enter all the data and then click on "Write all".

IMPORTANT   If you want to perform the configuration all at once and not transfer it bit-by-bit, first enter all of the information and then click "Write all" **4**. Before switching to another tab, the modified data must be written to the device.

Advanced Configuration
Configuration 1

1 **Alarm number**
Entry of the first telephone number called when the emergency button is pressed. If this is an internal extension, i.e. another mobile telephone registered on the same base station should be called, the checkmark next to "Internal call" must be activated (internal numbers are 1–8 and */group call for Gigaset). You can enter additional alarm numbers under "Configuration 2" (page 20).

2 **PIN**
Entry of a PIN for remote access to the device from another telephone (DTMF signaling).

Remark: The device allows remote access using an MFV-capable telephone similar to remotely accessing an answering machine. If a customized PIN (not "0000") has been entered here, it must be entered for remote access.

NOTE

3 **Audio**
• **Loudspeaker:** Setting the volume for telephone calls (1 = quiet / 8 = loud)
• **Indication tone:** Einstellen der Lautstärke für Hinweistöne (1 = quiet / 2 = loud)
• **Signal tone:** Einstellen der Lautstärke für den Tonruf (1 = quiet / 3 = loud)

4 **Bell ring**
• **Ring type:** Select a ringtone from the list to signal incoming calls on the device.
• **Group ring:** If you are operating the device on, e.g. a Panasonic basis, this feature must be actived (checkmark activated) to ensure error-free signaling.

Advanced Configuration
Configuration 2
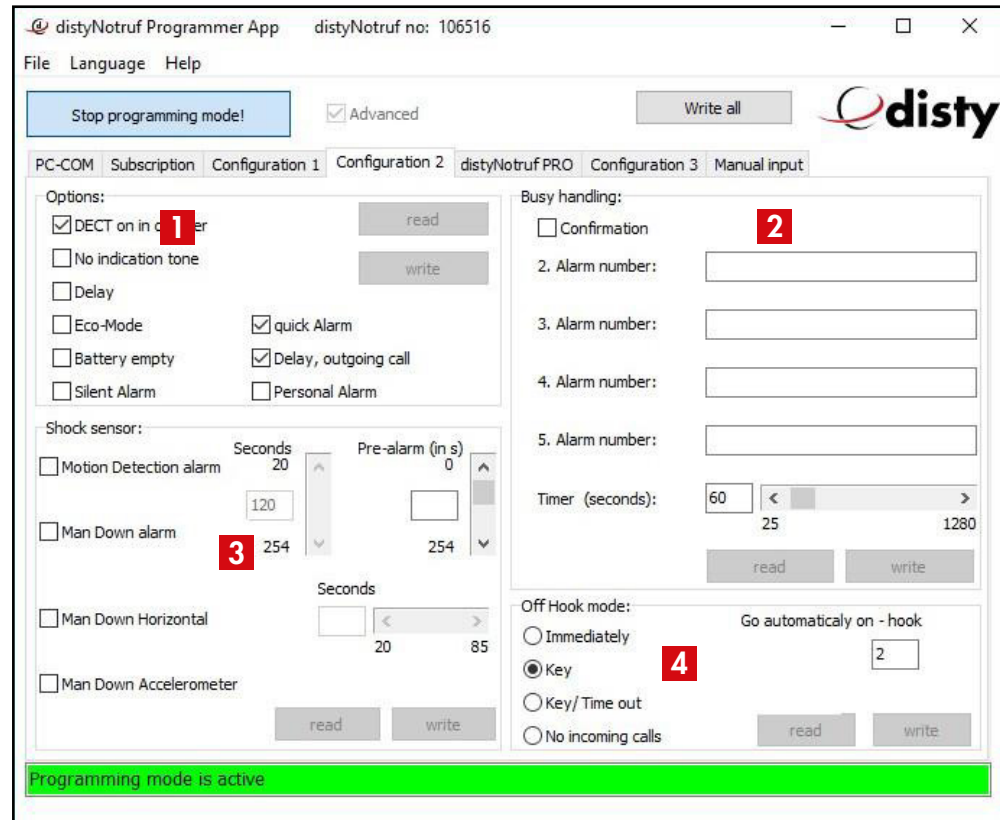
1 Options

(the descriptions pertain to the marked features (checkmark activated))

- **DECT on in charger:** The telephone/emergency call function also remains active when the device is charging.
- **No indication tone:** Incoming calls will only indicated visually, not acoustically.
- **Delay:** Microphone and alarm button inactive for the first 5 seconds.
- **Eco-Mode:** The device functions as a pure emergency call placement unit. The receiver is switched off and no incoming calls can be accepted. This increases the battery life to the maximum.

NOTE   This setting must be complied with for the **disty**Notruf stationär.

- **Battery empty:** In addition to the local signaling when the battery is almost empty, a call will be made to the saved emergency numbers with a notification.
- **Silent alarm:** Alarm calls are made silently and no signal tone sounds.
- **Quick alarm:** The alarm call will be triggered by briefly pressing the button.

NOTE   **Please note that** with this setting, **the alarm may be triggered unintentionally!** If this feature is switched off (checkmark NOT activated), the button for triggering the alarm call must be pressed for approx. 1 second.

- **Delay, outgoing call:** While dialing or hearing the dial tone, the microphone is shut off.
- **Personal alarm** *(not available on all devices)*: This setting makes it possible to directly call the second saved emergency number ("2nd Alarm number") by pressing the emergency call number twice in quick sequence. The prerequisite is that the second emergency number has been entered and call forwarding ("Busy handling") is NOT activated (checkmark NOT activated). At the same time, the short button press will be deactivated, i.e. if pressed normally, the button has to be held down for approx. 1 second.

2 **Busy handling**

If additional emergency numbers have been stored ("2nd Alarm number", "3rd Alarm number", etc.) and call forwarding is activated (checkmark activated), if the call to the first emergency number (see "Configuration 1") is not accepted or the line is busy, the next emergency number will be called. The time until this happens can be set in seconds in the "Timer" field.

3 **Shock sensor (distyNotruf pro only)**

Important notice!   IMPORTANT

! The shock sensor only works if the device is not charging.

! "Motion Detection Alarm" and "Man Down Alarm" cannot be activated simultaneously.

! The alarm call will be triggered after the time set under "Voralarm" has passed. The "Vor-alarm" phase is singalized by the blinking red LED and a beep (every 2 seconds) and allows the device wearer to cancel an (erroneous) alarm call by pressing the emergency call button.

! When using the "Man Down Accelerometer" and/or "Man Down Horizontal" functions, the device must be worn at the hip (belt clip). It is important to attach the device so it can record all of the body's movements.

• **Motion Detection Alarm:** The alarm will be triggered if an impact is detected after a set time during which no movement is registered. Example: If e.g. 180 seconds (= 3 minutes) are set, an emergency call will be placed if the device does not move for at least 3 minutes and then movement is detected.

• **Man Down Alarm:** The alarm will be triggered if no movement is detected within a set period of time.
Example: If e.g. 240 seconds (= 4 minutes) are set, an emergency call will be placed if   EXAMPLE
the device does not move for at least 4 minutes.

• **Man Down Horizontal:** The alarm will be triggered if the device is in the vertical or horizontal position for a set period of time.

• **Man Down Accelerometer:** The alarm will be triggered if a typical acceleration profile of a falling person is detected.

4 **Off Hook mode**

• **Immediately:** An incoming call will be immediately accepted. A short signal tone will sound, the green LED will light up and the users can speak.

• **Key:** The key has to be pressed to accept a call.

• **Key/Time out:** An incoming call will be accepted by pressing the key or, if this doesn't happen after 40 seconds, the call will be automatically accepted.

• **No incoming calls:** Calls will not be signalized and cannot be accepted.

• **Go automatically on-hook** (busy tone detection)**:** When operating with a "normal" DECT basis, you do not need to change anything. If, however, you are operating the device directly with a telephone system, it may be necessary to modify this setting.

Advanced Configuration
distyNotruf Info

Display
- Version of firmware
- Serial number
- Battery voltage
- Temperature (**disty**Notruf pro only)
- Feature Package (for operation with a variety of alarm servers/**disty**Notruf pro only)
- Speech phrase: Selection of the language for the speech texts
  (1 = German, 2 = English, 3 = French, 4 = Italian, 5 = Spanish)

Advanced Configuration
Configuration 3
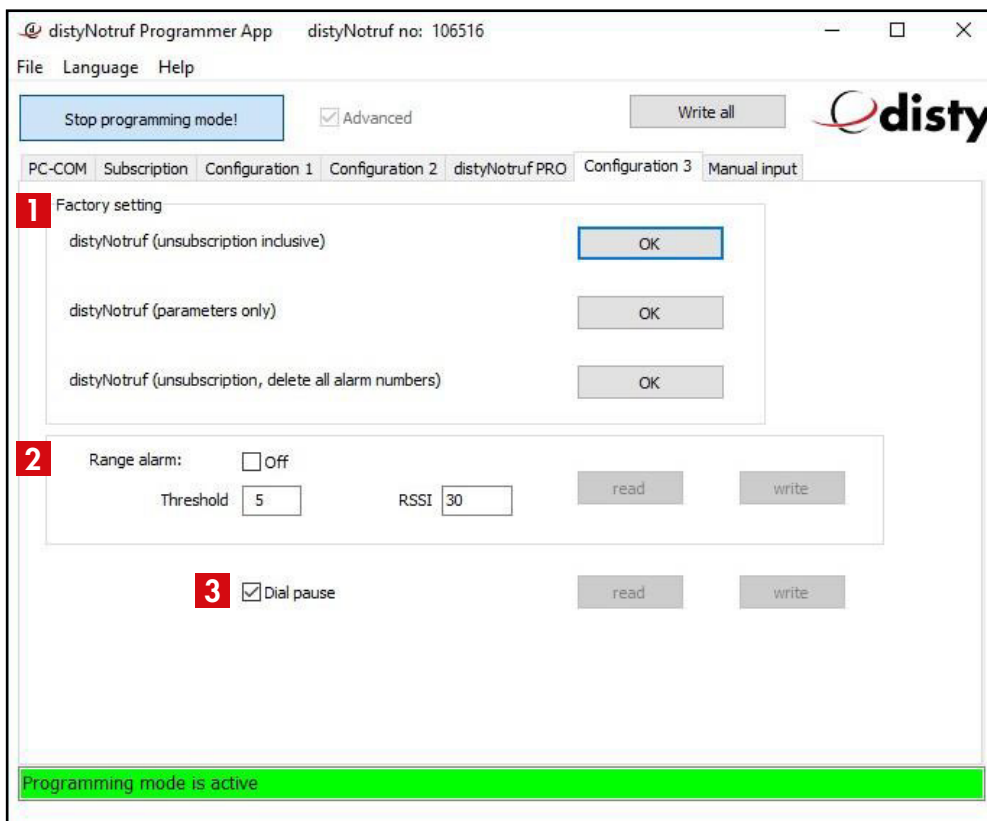
1 Factory setting
- **Unsubscription:** The device will be deregistered from the base station and all registration information will be deleted. If, for instance, the base station on which the device was registered is no longer available, this is the only way to prepare the device for registration on another base station without deleting the personal settings.
- **Parameters:** The personal settings (e.g. volume, ringtone, etc.) will be reset. The registration information for the base station and the entered emergency call numbers will remain on the device.
- **Default:** The device will be reset to factory settings. All settings, emergency call numbers and the registration information for the base station will be deleted.

2 Range alarm
The device warns the user with a beep if it is at the edge of its range with respect to the base station and its functionality may be limited. The factory set values are generally optimal and should only be changed in exceptional cases. Marking the checkbox (checkmark activated) switches the function off.

3 Dial pause
When operating the device on a telephone system, this feature must be activated (checked), so that after the first digit a dialing pause is inserted to secure the outside line.
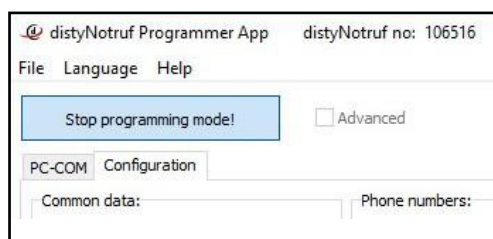
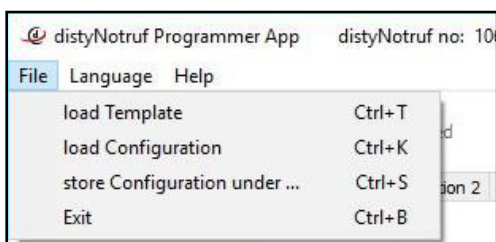## Manual Input
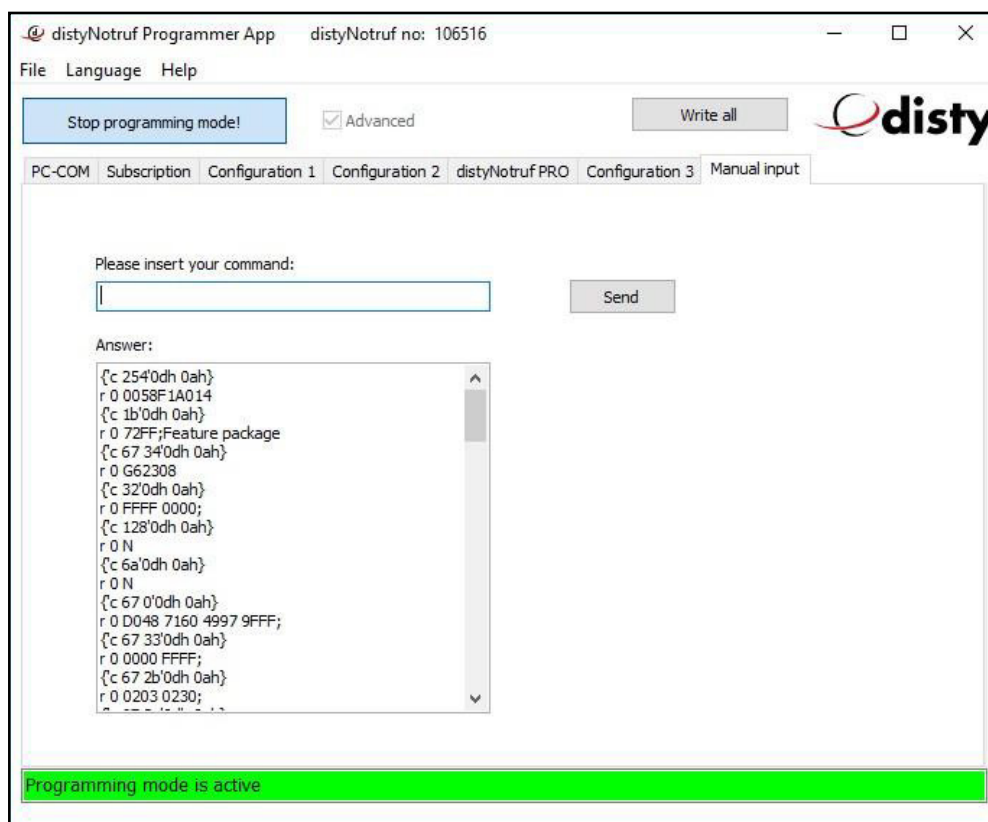
This menu is only for servicing purposes.

End Programming

Click on the "Stop programming mode!" button.
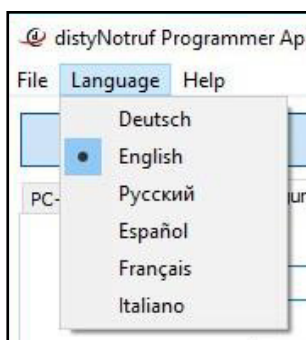You can now disconnect the device from the PC.
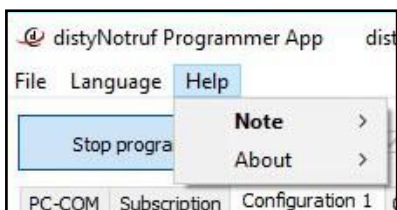
Menu Functions

Menu "File"

- **load Template:** Load preset parameters onto one or more devices.
- **load Configuration:** Load an already saved configuration onto the device.
- **store Configuration under...:** Save the current configuration of the connected device.
- **Exit:** End program.

Menu "Language"

- Select a language for the screen texts in the **ProgrammerApp**.

Menu "About"

- Information about the program version.

Installation and operating instructions **disty**Notruf "ProgrammerApp"

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